1. The legal drinking age in this state is:
   - □ 18
   - □ 19
   - □ 20
   - □ 21

2. You may sell alcohol to an underage customer if:
   - □ He/she is buying it for his/her parents
   - □ He/she has a really good fake ID
   - □ His/her parents are good customers
   - □ His/her birthday is later in the month
   - □ It is never okay

3. Which of the following are legally acceptable forms of ID for alcohol purchases? Check all that apply.
   - □ Birth certificate
   - □ Credit card
   - □ U.S. Military ID
   - □ State-issued driver’s license (not a temporary license)
   - □ State-issued personal ID
   - □ Social security card
   - □ U.S. passport
   - □ University-issued photo ID

4. Which of the following make a legal ID invalid? Check all that apply.
   - □ It was stolen
   - □ It’s altered or forged
   - □ It’s from another state
   - □ It’s expired

5. If a customer wants to buy alcoholic beverages:
   - □ He/she must look old enough
   - □ You must prove that he/she is underage in order to refuse the sale
   - □ You must guess his/her age
   - □ He/she must sound convincing
   - □ He/she must prove his/her age with a legal form of ID

6. If an intoxicated customer drives away from your store, you should:
   - □ Chase the customer in your car to try to obtain their license plate number
   - □ Don’t worry about it because you didn’t sell it to him
   - □ Call your manager
   - □ Call 911

7. Drinking on store property is okay if:
   - □ The person is of legal drinking age
   - □ The person is traveling on foot
   - □ Both of the above
   - □ None of the above

8. Laws that regulate alcohol beverage sales are made by:
   - □ Federal government
   - □ State government
   - □ Local government
   - □ All of the above
   - □ None of the above
9. You should follow alcohol beverage laws:
   - If your manager or supervisor is present
   - If you know there are police in the area
   - If you are not too busy with customers
   - If the company uses mystery shoppers
   - All of the time, with every customer

10. Which of these are indicators of an altered ID? Check all that apply.
    - Split lamination or bumps
    - Type that doesn’t match or doesn’t line up
    - Evidence of erase marks, white-out or being pasted/glued over
    - It doesn’t belong to the person
    - The signature doesn’t match

11. Which of these have the potential to become legal problems? Check all that apply.
    - Underage buyers
    - Intoxicated customers
    - Drinking on store property
    - Not remembering a customer’s favorite brand
    - Second-party sales
    - False or invalid ID
    - Long lines of customers

12. The memory aid “SIR” is designed to:
    - Help you solve problems
    - Help remember to be polite
    - Help decide when to ask for an ID

13. Each of the three letters in “SIR” represent one part of the strategy. What does “R” stand for?
    - Rebound
    - React
    - Rate
    - Run
    - Relate

14. The memory aid “MAAM” is designed to help you:
    - Know what to call the female customers
    - Deal with a serious problem
    - Decide if you have a problem
    - Solve a problem
    - Think about calling the police

15. The letters in “MAAM,” representing the four strategies for solving alcohol sales problems, stand for:
    - M______________________________
    - A______________________________
    - A______________________________
    - M______________________________

16. The memory aid “STOP” is designed to:
    - Help you decide if there is a problem
    - Teach you to yell “Stop!” really loud
    - Help you deal with a serious problem
    - Help you deal with normal problems
    - Remind you about safe driving

17. T or F (circle one) – If you have reasonable believe that an older customer is buying alcohol for an underage person based upon what you observe, you must still go ahead with the sale.
18. The letters in “STOP” stand for:

S
T
O
P

19. Which of the following are signs of intoxication? Check all that apply.
- Someone who smiles a lot
- Staggering and bumping into things
- Hostile behavior
- Smell of alcohol or vomit
  a. Slurred speech

20. What should you do if someone steals alcohol? Check all that apply.
- Verbally intervene
- Call 911
  a. Complete an Incident Report
- Grab the person before he/she can get away
- Chase them to the border of the property

21. What could happen to an employee who illegally sells alcoholic beverages? Check all that apply.
- Get reprimanded
- Be fined
- Get fired
- Go to jail

__________________________________________  ___________  ___________
Employee Name (printed)  Date  Store #

__________________________________________
Employee Signature

SCORE:__________
Manager - Initial here to indicate that you have discussed incorrect answers with the employee:__________